

The Digital Service Schedule is available to companies free of charge.

This document explains how to access the Digital Service Schedule via the erWin portal without purchasing a flatrate booking. The following steps include example images from the Volkswagen erWin portal. The process is the same in the other brand portals.

Logging into the erWin portal

The first step is to log in to the erWin portal. If you do not have an account, you can create one by selecting "My erWin" on the menu bar and then selecting "Registration".

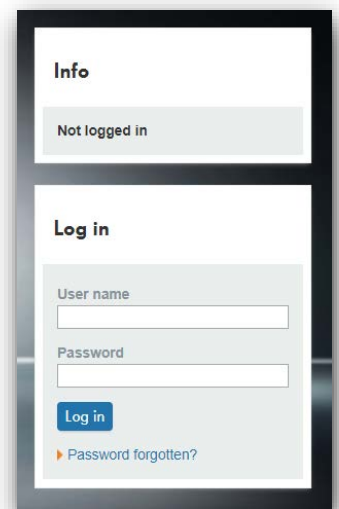
The relevant domains are:

Volkswagen: <https://erwin.volkswagen.de/>

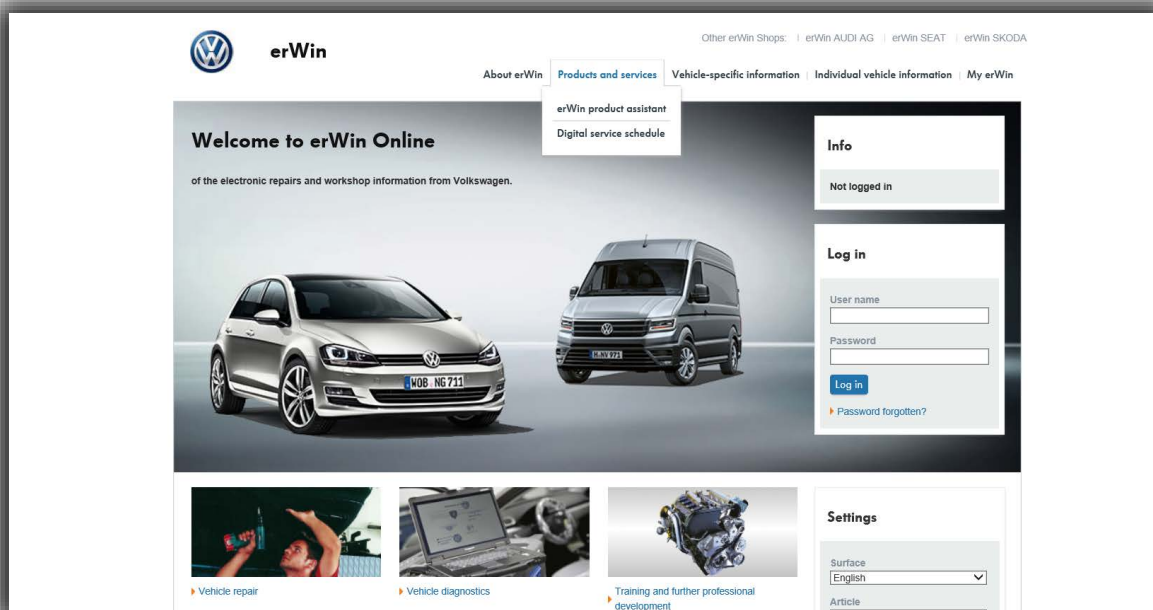
Audi: <https://erwin.audi.com/>

Skoda: <https://erwin.skoda-auto.cz/>

Seat: <https://erwin.seat.com/>

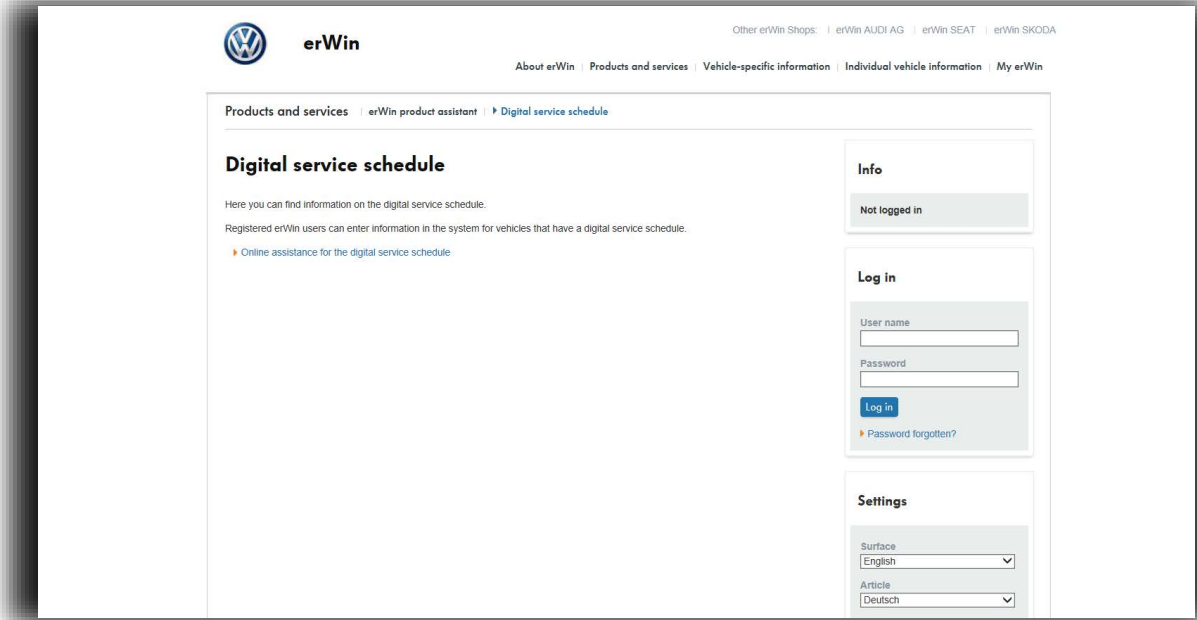


Accessing the Digital Service Schedule



Select the "Products and services" menu option to access the Digital Service Schedule.

Creating a maintenance table and printing service certificates



Enter the relevant VIN and click "Search". If your search is successful and the Digital Service Schedule is available for the vehicle, a list will open displaying an overview of all service entries.

Print language: en-GB (UKEnglish) Digital Service Schedule

Date of delivery: 2008-03-11

Entry	Type of service	Dealership	Date of performing operations	Mileage/km	Complete record
Service record	Zusatzarbeiten	DE999750	Audi service 2017-07-19	2000 km	✘ <input type="checkbox"/>
Service record	Inspektion mit Ölwechsel	DE999750	Audi service 2017-07-12	1000 km	<input type="checkbox"/>
Service record	Inspektion mit Ölwechsel (flexibel)	DE999750	Audi service 2017-02-13	1000 km	<input type="checkbox"/>
Service record	Zusatzarbeiten	DE999750	Audi service 2016-10-07	1000 km	<input type="checkbox"/>
Service record	Zusatzarbeiten	1234585158	2016-04-13	1234566 km	<input type="checkbox"/>
Anti-corrosion warranty	Anti-corrosion warranty	3844083599	2016-03-21	1200000 km	<input type="checkbox"/>
Service record	Inspektion mit Ölwechsel (flexibel)	3844083599	2016-03-21	1200000 km	<input type="checkbox"/>

Service record (MT) | Anti-corrosion warranty | Workshop remark

No open maintenance list found for the vehicle.

Click "Create maintenance table" to create a maintenance table.

Maintenance tables – step 1 of 3

Delivery inspection
 Service for display and storage vehicles
 Additional tasks only

Registration date (yyyy-mm):

Current mileage:

Last service:

Intervall-Service (fest)

On (YYYY-MM):

At mileage:

Last oil change service/service interval:

Intervall-Service (fest)

On (YYYY-MM):

At mileage:

< Back Next > Cancel

Once the maintenance table has been finalised, you will be taken back to the overview of service entries. The newly created maintenance table will be included in the list.

You can select the service entries that you wish to print via the "Complete record" column. Here, it is only possible to print entries that you have created yourself.

VOLKSWAGEN
AKTIENGESELLSCHAFT

erWin: Free access to the Digital
Service Schedule



Access to additional repair and maintenance information

The screenshot shows the erWin website interface. At the top left is the Volkswagen logo and the text 'erWin'. To the right, there are links for 'Other erWin Shops: erWin AUDI AG | erWin SEAT | erWin SKODA'. Below this is a navigation menu with 'About erWin', 'Products and services', 'Vehicle-specific information', 'Individual vehicle information', and 'My erWin'. A dropdown menu is open under 'Products and services', showing 'erWin product assistant', 'Digital Service Schedule', and 'Shopping basket'. The main content area features a 'Welcome to erWin Online' message, followed by 'of the electronic repairs and workshop information from Volkswagen.' Below this are images of a silver Volkswagen Golf and a silver Volkswagen Transporter van. On the right side, there is an 'Info' section showing 'Logged in as testwerkstatt1' and 'Last searched VIN: None', and a 'Settings' section with dropdown menus for 'Surface' (English) and 'Article' (English).

Access to additional repair and maintenance information is subject to a charge and can be booked for fixed periods (flatrates). For further information on flatrates, select "Vehicle-spec. information" and then "Vehicle identification" from the menu bar or select "Products and services".